



**Chautauqua County Crisis Helpline  
1-800-724-0461\***

24 Hour Crisis Phone Intervention Information & Referral

**Victims of Domestic Violence & Rape Crisis Hotline  
1-800-252-8748\***

For Fire, Medical or Police Emergencies **Call 911\***  
For links to Support Services & Resources **Call 211\***

**IMPORTANT TELEPHONE NUMBERS**

Adult Services (to report abuse) 716-753-4447  
 After Hours through Sherriff's Department 716-753-2131\*  
 Hotline for Rape & Battering 1-800-252-8748\*  
 Hotline for Domestic Violence 1-800-252-8748\*  
 Buffalo Psychiatric Center 716-816-2014\*  
 Child Abuse Hotline 1-800-342-3720\*  
 Elder Abuse Prevention Program 716-753-4471  
 Gamblers Anonymous 1-855-222-5542  
 Chautauqua County Health Department 716-753-4491  
 Housing Options Resource & Support Line 1-877-426-4373  
 HIV/AIDS NYS Hotline 1-800-541-2437\*  
 NY HOPEline 1-877-8-HOPENY (1-877-846-7369)  
 Quit Smoking Hotline 1-800-QUIT-NOW (1-800-784-8669)  
 The Upstate NY Poison Control Center 1-800-222-1222\*  
 Red Cross Jamestown 716-664-5115  
 Child Single Point of Access (SPOA) 716-661-8855  
 Adult Single Point of Access (SPOA) 716-661-8850  
 HHUNY/Care Coordination Referrals 1-855-613-7659  
 Chautauqua County Social Services  
     Dunkirk 716-363-3500  
     Jamestown 716-661-8200  
     Mayville 716-753-4421

**24 HOUR CRISIS SERVICES 1-800-724-0461\***

**EMERGENCY HOUSING**

Chautauqua County Rural Ministries  
716-366-1787  
 Victims of Domestic Violence & Rape Crisis Hotline  
1-800-252-8748\*  
 The Anew Center  
716-661-3897\*

**EMERGENCY FOOD PROVIDERS**

Chautauqua Rural Ministries  
716-366-1787  
 Catholic Charities  
 Dunkirk 716-366-3701      Jamestown 716-664-4108  
 St. Susan Center  
716-664-2253

**UTILITIES**

National Fuel Gas  
 Emergency 1-800-444-3130  
 National Grid Electric  
 Emergency 1-800-892-2345  
 Customer Support 1-800-642-4272  
 Home Energy Assistance Program (HEAP)  
716-753-4385

**\*Indicates 24 Hour Availability**

## COUNSELING & REFERRALS

Chautauqua County Mental Health & Substance Abuse

Dunkirk 716-363-3550 Jamestown 716-661-8330

Family Service of the Chautauqua Region

1-888-358-3899

Lakeside Recovery & Treatment Center

716-672-6117

PROS Center for Wellness

Gateways Program-Dunkirk 716-366-7660

Passages Program-Jamestown 716-661-1510

The Resource Center

Mental Health Services Dunkirk 716-366-6125

Mental Health Services Jamestown 716-661-1590

UPMC Chautauqua Outpatient Behavioral Health

Dunkirk 716-363-0018 Jamestown 716-664-8641

Mobile Transition Team

716-661-8871 or 716-661-8872

Eagle's Nest Respite House

1-844-421-1114

Chautauqua County Warm Line (Non-Crisis Calls Only)

1-877-I-AM-HERE (1-877-426-4373)

or TEXT to 716-392-0252

## ALCOHOL & DRUG ABUSE SERVICES

Chautauqua County Behavioral Health Clinics

Dunkirk 716-363-3550

Jamestown 716-661-8330

Tri-County Outpatient

Cassadaga 716-595-3355

UPMC Chautauqua Inpatient Chemical Dependency Services

716-664-8620\*

Prevention Works (formerly CASAC)

Dunkirk 716-366-4623

Jamestown 716-664-3608

Combat Addiction CHQ

716-363-3550

## HOSPITALS

Brooks Memorial-TLC Hospital E.R. 716-366-1111

Westfield Memorial Hospital 716-326-4921

UPMC Chautauqua Hospital

Medical E.R. 716-664-8120

Mental Health E.R. 716-664-8326

Behavioral Health Unit 716-664-8640

Well Now Urgent Care

Dunkirk 716-413-0038

Jamestown 716-489-3144

Lakewood 716-526-0156

## LAW ENFORCEMENT

Chautauqua County Sherriff 716-753-4232\*

Chautauqua County Jail 716-753-4935\*

Dunkirk Police Department 716-366-2266\*

Fredonia Police Department 716-679-1531\*

Jamestown Police Department 716-483-7537\*

Lakewood Police Department 716-763-3206\*

NY State Police Fredonia 716-679-1521\*

NY State Police Jamestown 716-665-3113\*

Silver Creek Police Department 716-934-2112\*

Westfield Police Department 716-326-3375\*

## LEGAL SERVICES

Chautauqua Region Law Center 716-483-2116

LAWNY 716-664-4535

Better Business Bureau 1-800-828-5000

Office for the Aging 716-753-4471

Public Defender Office 716-753-4376

## YOUTH SERVICES

Safe House of Chautauqua County

716-661-9446

National Runaway Safeline

1-800-786-2929

Juvenile Services Team

Dunkirk 716-363-3640

Jamestown 716-661-8176

Coordinated Children's Services/SPOA

716-661-8885

Chautauqua County Youth Bureau

716-753-4725

Child Advocacy Program CHQ/CAP

716-338-9844

**\*Indicates 24 Hour Availability**